

Labor Reimbursement Program for Europe September 2025

Introduction

This Labor Reimbursement Program (the "Program") is established by Atmoce Deutschland GmbH (the "Program Administrator"/"ATMOCE") to provide financial reimbursement for labor costs to qualified installers (the "Installers") who replace ATMOCE products in accordance with the Program's terms and conditions/Limited Warranty. The Program is governed by the laws of Germany and is designed to support Installers by offsetting some of the costs associated with the installation of ATMOCE products.

Eligibility for the Labor Reimbursement Program

This clause outlines the conditions under which Installers are eligible to participate in the Program. The program is issued voluntarily, without the recognition of any obligations and/or without the recognition of deinstallation and Installation obligations. To be eligible for reimbursement under the Program, an Installer must meet the following criteria:

1. The Installer must have a product purchase agreement directly with ATMOCE or authorized distributor.
2. The Installer must be engaged in the replacement of a defective ATMOCE product that is covered under ATMOCE's Limited Warranty.
3. The replacement must occur within the specified territory of Europe.
4. The Installer must submit a valid claim for reimbursement in accordance with the Program's claim submission procedures.
5. Obtain a Return Merchandise Authorization (RMA) from the Program Administrator before returning the defective product.

Eligibility for the Program is determined solely by the Program Administrator. The Program Administrator reserves the right to modify, suspend, or terminate the Program at any time, without notice, and at its sole discretion.

Eligible Products

This clause outlines the products that are eligible for labor reimbursement under the Program. Only products that are:

- Manufactured by ATMOCE:

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- Micro Inverter: MI-600/500/450/425/400/380/360
- Combiner Box: MC100/MC100L/MC100-T or any component in the box that is covered by warranty/Limited Warranty, excluding consumable items (such as breakers, cables, etc.)
- M-Gateway : MG100
- M-Relay: MR100-S/MR100-T
- M-battery: MS-7K-U
- M-backup: MU100-S/MU100-T
- Installed within the Specified Territory as agreed between the parties. In case of doubts in the territory of the Delivery Place of the main contract between ATMOCE and Distributor and/or Installer,
- Activated for use on or after the Program's effective date,
- Covered under the Limited Warranty at the time of installation,
- And for which a Valid Claim is submitted in accordance with the Program's procedures,

shall be considered eligible for labor reimbursement. The Program Administrator reserves the right to amend the list of eligible products or the conditions of eligibility at any time, subject to providing reasonable notice to Installers.

When being reimbursed under this program, Installer has to ensure, that ATMOCE shall not be obligated to reimburse replacement costs to Distributor under warranty obligations.

Labor Reimbursement Amount

The Program Administrator agrees without legal acknowledgement to reimburse Installers for labor costs associated with the replacement of Eligible Products within the Specified Territory, subject to the terms and conditions of the Program and the Limited Warranty. The reimbursement amount is exhaustive shall be determined based on the following schedule.

For Micro Inverter (MI-600/500/450/425/400/380/360):

- € 220, including VAT in total for each truck roll to a site for performing removal and replacement of a defective Eligible Product
- in addition to: €30, including VAT in total, for each defective ATMOCE Microinverter that is placed at that site.

For M-battery, Combiner Box (MC100/MC100L/MC100-T), M-Gateway, M-Relay and M-backup: € 150, including VAT, as total aggregated exhaustive amount will be reimbursed

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one-time and regardless of the number of cases of the defective products and replacement operations.

Given, that there is no obligation to provide the reimbursements, the reimbursement amounts are subject to change at the discretion of the Program Administrator at any time without prior notice. To qualify for reimbursement, Installers must submit a Valid Claim in accordance with the Program's claim submission procedures. The Program Administrator reserves the right to audit any claims to ensure compliance with the Program's terms and conditions.

The reimbursement is provided goodwill basis and does not recognize any damage or defects.

Terms and Conditions

These Terms and Conditions clause sets forth the agreement between ATMOCE ("Program Administrator") and the Installers participating in the Labor Reimbursement Program ("Program") within the Specified Territory of Europe. The Program is designed on good will basis to reimburse Installers for labor costs associated with the replacement of Eligible Products that are later found to be defective within the Limited Warranty period.

To be eligible for reimbursement under the Program, Installers must:

1. Ensure the product installed is an Eligible Product.
2. Verify that the product defectiveness is covered under the Limited Warranty.
3. Allow the Program Administrator to conduct a remote diagnosis to confirm the defectiveness of the product.
4. Obtain a Return Merchandise Authorization (RMA) from the Program Administrator before returning the defective product.
5. Return the defective product to the Program Administrator, following the provided product return policy.
6. Submit a Valid Claim for labor cost reimbursement within the specified timeline after the defect has been confirmed.

The Program Administrator reserves the right to modify the terms and conditions of the Program at any time without prior notice. By participating in the Program, Installers agree to be bound by these terms and conditions, as well as any modifications thereto.

Claim Process for Reimbursement

To submit a claim for labor cost reimbursement under the Program ("Claim"), Installers must adhere to the following procedure:

1. Submit a request for remote diagnosis to the Program Administrator for the product in question, specifying the issue encountered.
2. Upon approval of the remote diagnosis, obtain a Return Merchandise Authorization (RMA) from the Program Administrator.
3. Replace the defective product with a new or repaired product, in accordance with the Limited Warranty.
4. Submit the following information to the Program Administrator within six (6) months of the product replacement:
 - Detailed description of the defect and acceptance of the defect by Program Administrator. The acceptance may not be withheld unreasonably.
 - Copy of the original purchase invoice for the Eligible Product.
 - Copy of the RMA provided by the Program Administrator.
 - Proof of replacement, including a copy of the replacement product's purchase invoice or a service report signed by the customer.
5. Complete and submit the Labor Reimbursement Form provided by the Program Administrator, including all required documentation as specified above.

Claims must be submitted within the specified timeframe and in accordance with the procedures outlined herein to be considered a Valid Claim. The Program Administrator reserves the right to verify the information provided and to reject any Claim that does not comply with the Program's requirements.

Documentation and Tax Compliance

In accordance with the requirements of the Program, Installers seeking labor cost reimbursement must submit the following documentation to the Program Administrator:

- A valid tax identification number relevant to the jurisdiction of the Specified Territory.
- A current tax certificate proving compliance with the tax regulations of Germany or the respective Country of the European Union.
- Any additional documents as may be required by the relevant tax authorities to substantiate the claim for labor cost reimbursement.

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This documentation is necessary to ensure compliance with tax laws applicable within the Specified Territory. Failure to provide the required documentation may result in the delay or denial of the Claim.

The Program Administrator reserves the right to request further documentation or clarification from Installers as deemed necessary to verify compliance with the Program's requirements and applicable tax laws.

The parties agree that this Labor Reimbursement Program regulates exhaustively and finally the reimbursement in case of defects.